



**COUNTY GOVERNMENT OF LAIKIPIA**  
**NANYUKI MUNICIPALITY**  
**P.O BOX 4 – 10400**  
**NANYUKI**



**NANYUKI MUNICIPAL SERVICE CHARTER**

**Vision:**  
**Mission:**  
**Core values:**

S.NO	SERVICES	REQUIREMENTS OF CITIZENS	CHARGES	TIMELINE
1	Normal Enquiries	None	Nil	10 minutes
2	Solid Waste Management	Provision of litter bins	Nil	Continuous
3	Social Services Facilities	Payments	CGL Finance act	1 day
4	Street Lights/floodlights	Zero	Nil	Continuous
5	Abattoirs	Payments/ maintain health standards	CGL Finance act	1 day
6	Bus Parks	Payments/ maintain safety standards	CGL Finance act	1 day
7	Citizens fora-engagement	Participation	Nil	2hrs
8	Resolutions of complaints	Proof of complaint through a letter	Nil	14 working days
9	Construction/maintenances of walkways	Cooperation	Nil	Terms of contract
10	Cemeteries/Crematoria	Payments/health and security	CGL Finance act	1 day
11	Fire engine/disaster management	CALL EMERGENCY NO. 07	Nil	Continuous
12	Provision and publication of financial reports	Written request	Nil	Continuous
13	Markets place enquiries	Payments/health and security	CGL Finance act	1 day
14	Landscaping and municipal beautification	Citizens participation	Nil	Continuous
15	Procurement of goods and services	Adhere to PPDA 2015	As advertised	Contract
16	Publication of awarded contracts	List of awarded tenders	Nil	Continuous
17	Promotion of sports and cultural events	Cooperation of citizens	Nil	Annually

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**Website:** <https://laikipia.go.ke>

**P.O BOX: 1271-10400**

**PHYSICAL ADDRESS: Nanyuki Municipality Offices, Adjacent to the County Assembly of Laikipia.**

